

**Reasons for Decision:**

**Order # AP1617-0314**

The appellant appealed that the appellant's request for income assistance was denied. The program representative stated that the appellant attended an intake appointment on <date removed>. The appellant advised the program that the appellant was married but as of <text removed>, the appellant and spouse are no longer living together. The appellant advised that they own a house and a business; however when asked what the business was the appellant did not provide that information. The appellant was requested to bring back certain documentation on any shared financial resources, information on the business and the home in order to determine the amount of benefits the appellant may be eligible for. The appellant got very upset by this request and left the building without completing an application.

The appellant attended the hearing with a friend. The appellant stated that when the appellant was at the intake appointment the program staff told the appellant that the appellant would have to sell the house if the appellant was to be eligible for assistance. The appellant described how the appellant has suffered many family losses as well as the appellant's job. After losing the appellant's job, the appellant was ineligible for Employment Insurance as the appellant was considered self employed.

The appellant's friend advised that the friend has known the appellant for <text removed> and that the appellant is very distraught with the recent separation and is in extreme financial need.

After carefully considering the written and verbal information the Board is referring this matter back to the program to assess eligibility. As no application for assistance was completed a decision of denial could not be made. The Board cannot rule on a decision that has not yet been determined.

At the close of the hearing, the program representative did offer to review with the appellant exactly what would be required to assess the appellant's eligibility.

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