

FAMILY SERVICES AND CONSUMER AFFAIRS CIRCULAR

Date: March 4, 2011

CIRCULAR NUMBER: 2010-46 - REVISED

Alternate Program(s):

To: Community Social Service Supervisors/Program Managers

Subject: Employment and Income Assistance Orthopaedic Footwear and Foot Orthotics policy

Reference: EIA Administrative Manual Section 22.4.3
"Chiroprody, Podiatry, Foot Care Services, Orthopaedic Footwear and Foot Orthotics"

Type: Policy **Replaces: #**
 Procedure
 Rate
 Information Only

Effective Date: Immediately

Section 22.4.3 of the EIA Administrative Manual has been re-named and updated. It includes a new section titled "Orthopaedic Footwear and Foot Orthotics."

As the policy states, all requests for orthopaedic footwear and foot orthotics are to be submitted by an approved service provider to the Provincial Services Orthotic Program for review. Provincial Services staff will use the approved policy and guidelines for the provision of these benefits. Through the Manitoba Podiatry Association, a contract podiatrist is available for Provincial Services staff for periodic consultation. Provincial Services staff will work directly with a service provider and issue payments through Finance.

When a request for orthopaedic footwear or foot orthotics is denied, Provincial Services staff will send a SAMIN letter to the participant informing them of the decision and their right to appeal.

Provincial Services staff will request that payment be issued to a participant by field staff when the approved request is for over-the-counter inserts or in the event the client has paid for the shoes up front. SAMIN non-continuous need code "HOS" should be used. In these cases, field staff are to issue the approved amount as provided by Provincial Services staff.

Field staff are not to issue overpayments for orthopaedic footwear or foot orthotics. Overpayment requests for exceptional situations should be referred to the Director.

A participant information sheet is attached. Staff are encouraged to distribute it to participants to help communicate the new process for approvals.

A podiatrists/orthotists/pedorthists contact information list is also attached. Staff are encouraged to also share this list with participants to assist them in located a certified provider.

ORTHOPAEDIC FOOTWEAR & FOOT ORTHOTICS

Information for EIA participants

You may be eligible for EIA health need benefits if you require special footwear or modifications to your footwear due to a medical condition.

EIA can help pay for items such as:

- orthopaedic footwear
- orthotic inserts
- arch supports
- custom items
- winter overshoes for custom items

Step 1

Get a prescription from your doctor, podiatrist, nurse practitioner or doctor's assistant for the item(s) you need. This prescription must also include your diagnosis or medical condition.

Step 2

Take this prescription to a service provider (a store or business that sells and provides orthopaedic shoes). Your provider will contact the Provincial Services – Orthotics Program to get approval for the orthopaedic footwear/foot orthotics and to arrange payment.

EIA staff can provide you with a list of authorized orthopaedic footwear and foot orthotic service providers.

For more information contact:

Health Services – Orthotic Program

Provincial Services

102 – 114 Garry Street

Winnipeg, MB R3C 1G1

Telephone (Winnipeg): (204) 948 – 3666

Toll-free: 1 (877) 587 – 6224

Fax: (204) 945 – 3930

Email: provservic@gov.mb.ca

**PODIATRISTS / ORTHOTISTS / PEDORTHISTS
CONTACT INFORMATION**

PODIATRISTS

PODIATRIST	CLINIC	ADDRESS	CITY	PHONE #
Aldous, Dr. Gillian	West-Man Foot Clinic	D - 3000 Victoria Avenue	Brandon R7B 3Y3	727-3734
Andrews, Dr. Tracy Joann	Andrews Foot Clinic	504 - 22nd Street	Brandon R7B 1S3	726-3494
Ball, Dr. Michael	West-Man Foot Clinic	D - 3000 Victoria Avenue	Brandon R7B 3Y3	727-3734
Bellmont, Dr. Rob	West-Man Foot Clinic	D - 3000Victoria Avenue	Brandon R7B 3Y3	727-3734
Brodrick, Dr. Sally	Kent Foot Clinic	833 Henderson Highway	Winnipeg R2K 2L4	943-9690
Carvin, Dr. Lawrence	Allan Foot Services	7 - 2727 Portage Avenue	Winnipeg R3J 0R2	888-9900
Colledge, Dr. Martin	St. James Foot Clinic	1749 Portage Avenue	Winnipeg R3J 0E6	837-3668
Dodge, Dr. Sarah	River East Medical Clinic	1795 Henderson Highway	Winnipeg R2G 1P3	338-0309
Fabian, Dr. Anthony	West-Man Foot Clinic	D - 3000 Victoria Avenue	Brandon R7B 3Y3	727-3734
Fay, Dr. Simon	St. James Foot Clinic	1749 Portage Avenue	Winnipeg R3J 0E6	837-3668
Fernando, Dr. Brenda	Fernando Foot Clinic	206 - 2025 Corydon Avenue	Winnipeg R3P 0N5	487-1314
Fernando, Dr. Christopher	Central Foot Clinic	503 - 428 Portage Avenue 201 - 200 Goulet Street	Winnipeg R3C 0E2 Winnipeg R2H 0R8	947-6761 233-0139
Fernando, Dr. Parakrama	Fernando Foot Clinic	202 - 1549 St. Mary's Road	Winnipeg R2M 5L9	942-8820
Gupta, Dr. Amar	Fort Garry Foot Clinic	2983 Pembina Highway Newdale Plaza	Winnipeg R3T 2H5	269-4601
Hanney, Dr. Jan	Dr. Jan Hanney Foot Clinic	802 - 388 Portage Avenue	Winnipeg R3C 0C8	942-1140
McGregor, Dr. Ailsa	Cobb Foot Clinic	511 - 428 Portage Avenue	Winnipeg R3C 0E2	942-1612
Martin Dr. Heather	Andrews Foot Clinic	504 - 22nd Street	Brandon R7B 1S3	726-3494
Monk, Dr. Pamela	House Call and Workplace Services Only	DrPamelaMonk@live.ca		391-9719
O'Hara, Dr. Fionna	Crestview Podiatry Clinic	3065B Ness Avenue	Winnipeg R2Y 2G3	888-7110
Palmer, Dr. Iain M.	Fernando Foot Clinic North	204 - 2110 Main Street	Winnipeg R2V 2C2	697-0649
Patel, Dr. Tejel	Lakewood Foot Clinic	96 Drake Boulevard	Winnipeg R2J 1J5	254-6845
Radband, Dr. Susan	Achilles Foot Clinic	202 - 584 Pembina Highway	Winnipeg R3M 3X7	453-2144
Snider, Dr. Alicia	Charleswood Medical Clinic	3360 Roblin Boulevard	Winnipeg R3R 0C5	831-4735
Tierney, Dr. Teresa	Tierney Podiatry Clinic	200 - 3025 Portage Avenue	Winnipeg R3K 2E2	889-1112

PODIATRIST	CLINIC	ADDRESS	CITY	PHONE #
Todd, Dr. Alexander	Central Foot Clinic	503 – 428 Portage Avenue	Winnipeg R3C 0E2	947-6761
		201 - 200 Goulet Street	Winnipeg R2H 0R8	233-0139
Vadgama, Dr. Divya		202 – 1750 Main Street	Winnipeg R2V 1Z7	275-8089
Yacob, Dr. Yoseph	Sima Foot Clinic	773 Selkirk Avenue	Winnipeg R2W 2N5	485-4222

CERTIFIED ORTHOTISTS

ORTHOTIST	CLINIC	ADDRESS	CITY	PHONE #/FAX #
Akhtar, Sajjad	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Dookeran, Randy RTPO(c)	Rehabilitation Centre for Children	633 Wellington Crescent	Winnipeg	453-9835 Fax 477-5547
Furtado, John	Anderson's House of Orthopaedic Appliances Ltd.	2109 Portage Avenue	Winnipeg Brandon The Pas	837-7190 Fax 837-9469
Holder, David	Anderson's House of Orthopaedic Appliances Ltd.	2109 Portage Avenue	Winnipeg Brandon The Pas	837-7190 Fax 837-9469
Joss, Matt		Matt Joss@msn.com		
Kok, Bram	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Krooden, Peter Ten	Anderson's House of Orthopaedic Appliances Ltd.	2109 Portage Avenue	Winnipeg Brandon The Pas	837-7190 Fax 837-9469
LaBrosse, Sean	Anderson's House of Orthopaedic Appliances Ltd.	2109 Portage Avenue	Winnipeg Brandon The Pas	837-7190 Fax 837-9469
Lawson, Larry	Lawson Prosthetic Services Inc.	610 Ellice Avenue	Winnipeg	775-2044 Fax 775-0316
Marinic, John	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Marinic, Peter	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Mazur, Daniel	Rehabilitation Centre for Children	42 Evenlea Walk	Winnipeg	453-9835 Fax 477-5547
Melo, David	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Myrdal, Patrick	Myrdal Orthopaedic Technologies	837 Sargent Avenue	Winnipeg	475-3799 Fax 775-2252
Nitsch, Thomas	Health Sciences Centre	Rehab Engineering Dept	Winnipeg	787-2790 Fax 787-5099
O'Neill, Allan	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Paulsen, Douglas CP(c)	Rehabilitation Centre for Children	633 Wellington Crescent	Winnipeg	452-4311 Fax 477-5547
Reynolds, Donald J.	Rehabilitation Centre for Children	633 Wellington Crescent	Winnipeg	453-9833 Fax 477-5547
Riediger, J. Susan M.SC	Anderson's House of Orthopaedic Appliances Ltd.	2109 Portage Avenue	Winnipeg Brandon The Pas	837-7190 Fax 837-9469

ORTHOTIST	CLINIC	ADDRESS	CITY	PHONE #/FAX #
Silva, Dianne	Anderson's House of Orthopaedic Appliances Ltd.	2109 Portage Avenue	Winnipeg Brandon The Pas	837-7190 Fax 837-9469
Situ, Vera	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Smith, Wendy	Lifearth Prosthetics	465 Addis Avenue	W St. Paul	334-1206 Fax 334-0839
Snider, Luke	Snider Orthotic Design Inc.	880 Harrow Street East	Winnipeg	927-1610 Fax 927-1615
Steadman, Garry BA	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
St. Hilaire, Andrew W.	Nichol Orthopaedic Innovation Inc.	880 Harrow Street East	Winnipeg	927-1600 Fax 927-1609
Venter, Cobus	Winnipeg Prosthetics & Orthotics Specialty Co. Ltd.	188 Marion Street	Winnipeg	233-3942 Fax 231-2148
Weber, Ken	Health Sciences Centre	Rehab Engineering Dept	Winnipeg	787-2790 Fax 787-5099

CERTIFIED PEDORTHISTS

PEDORTHIST	CLINIC	ADDRESS	CITY	PHONE #/FAX #
Bushby, Amanda	FootHealth Centre	128 Adelaide Street	Winnipeg R3A 0W5	944-7460 Fax 947-0801
Chandler, Christine	Brandon Private Occupational Therapy Clinic	42 McTavish Avenue E	Brandon R7A 2B2	726-1850 Fax 725-2689
Gardner, Sheldon	Parkland Custom Orthotics	Box 887	Ste. Rose du Lac R0L 1S0	447-5410
Gordon, Gisele	Brandon Private Occupational Therapy Clinic	42 McTavish Avenue E	Brandon R7A 2B2	726-1850 Fax 725-2689
Grouette, Crystallee	FootHealth Centre	128 Adelaide Street	Winnipeg R3A 0W5	944-7460 Fax 947-0801
Konantz, Brent	Prothotics Corporation	4 th Floor 450 Portage Avenue	Winnipeg R3C 0E7	783-3355 Fax 783-3356
Scharfstein, Brian	FootHealth Centre	128 Adelaide Street	Winnipeg R3A 0W5	944-7463 Fax 947-0801
Viau, Marianne	FootHealth Centre	128 Adelaide Street	Winnipeg R3A 0W5	944-7460 Fax 947-0801

Please note: If there does not appear to be a provider available in your region, please phone the closest provider, as some vendors travel to provide service in surrounding communities.

This provider list is up to date as of January 2011. Please check the following websites for the most recent listings:

College of Podiatrists of Manitoba - <http://www.mts.net/~copom/find.html>

Canadian Association of Prosthetics and Orthotics -

http://www.pando.ca/member_search.php

The College of Pedorthics of Canada - <http://www.cpedcs.ca/locate.htm>